A VINA III SHOOPLUM HAVOC

Ultimate Powers. Ultimate Enemies.
Ultimate Havoc!

EVERYONE

CONTENT PALLED BY

PlayStation 2

Ape Escape 2 ©2003 Sony Computer Entertainment Inc. Ape Escape is a trademark of Sony Computer Entertainment Inc. UDI Soft and the UDI Soft logo are trademarks of Ubi Soft Entertainment in the U.S. auditor other countries. All redds reserved.

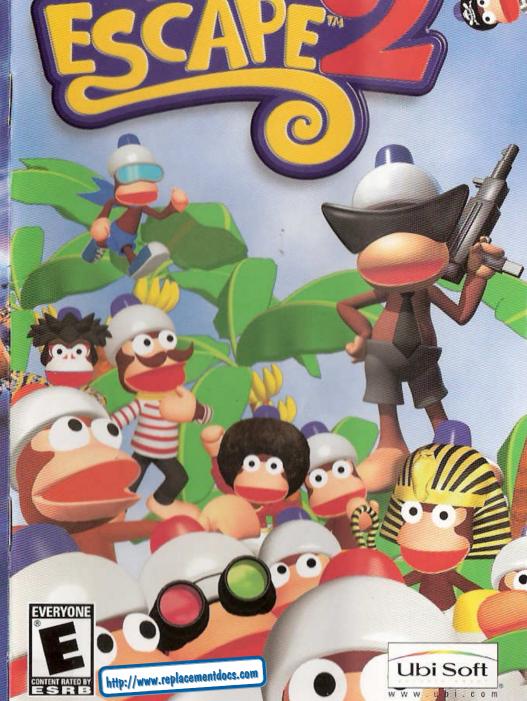
320517-MNL

Ubi Soft Entertainment, Inc., 625 Third

Licensed for play on the PlayStation 2 computer entertainment systems with the NTSC U/C designation only PlayStation and the PS Family logo are registered trademarks of Sony Computer Entertainment inc. The ratings ison is a registered trademark of the Interactive Digital Software Association. Minuralization and printed in the U.S.A. THIS SOFTWARE IS COMPATIBLE WITH PLAYSTATION 2 CONSOLES WITH THE NTSC 143 SOFTWARE INC.







WARNING: READ BEFORE USING YOUR PLAYSTATION®2 COMPUTER ENTERTAINMENT SYSTEM.

A very small percentage of individuals may experience epileptic seizures when exposed to certain light patterns or flashing lights. Exposure to certain patterns or backgrounds on a television screen or while playing video games, including games played on the PlayStation 2 console, may induce an epileptic seizure in these individuals. Certain conditions may induce previously undetected epileptic symptoms even in persons who have no history of prior seizures or epilepsy. If you, or anyone in your family, has an epileptic condition, consult your physician prior to playing. If you experience any of the following symptoms while playing a video game – dizziness, altered vision, eye or muscle twitches, loss of awareness, disorientation, any involuntary movement, or convulsions – IMMEDIATELY discontinue use and consult your physician before resuming play.

WARNING TO OWNERS OF PROJECTION TELEVISIONS:

Do not connect your PlayStation 2 console to a projection TV without first consulting the user manual for your projection TV, unless it is of the LCD type. Otherwise, it may permanently damage your TV screen.

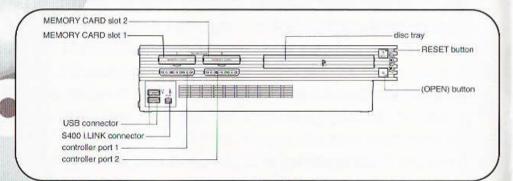
USE OF UNAUTHORIZED PRODUCT:

The use of software or peripherals not authorized by Sony Computer Entertainment America may damage your console and/or invalidate your warranty. Only official or licensed peripherals should be used in the controller ports or memory card slots.

HANDLING YOUR PLAYSTATION 2 FORMAT DISC:

- This disc is intended for use only with PlayStation 2 consoles with the NTSC U/C designation.
- Do not bend it, crush it or submerge it in liquids.
- Do not leave it in direct sunlight or near a radiator or other source of heat.
- Be sure to take an occasional rest break during extended play.
- Keep this compact disc clean. Always hold the disc by the edges and keep it in its protective case when not in use. Clean the disc with a lintfree, soft, dry cloth, wiping in straight lines from center to outer edge.

		STEELS OF STREET, STRE	
And C	CONT	ENTS	
	Setting Up		
	Memory Card		
	Default Controls		
	Directional Buttons - Mov	vement 4	
	Menu Navigation		
	The Story So Far		
	Jimmy's Mistake		
	Getting Started		- 1
	Saving and Loading		
	Main Menu		
	Continue		
No. of Control of Cont	Options Menu		
	Pause Menu		10,00
	Choose Gadget		0 0
	In-Game Options Menu		· Car
KING	Escape		A
	The Travel Station	8 8	
Diam's	The Game Screen		
(Interest	Playing The Game		- MA
-00	Controls		
	Gotcha Gadgets		
	* Vehicles		
	Special Items		
	Monkeys		
	Hints And Tips		
	Cast of Characters		1
	Credits		Albert
			tel.
			100
ALIA			

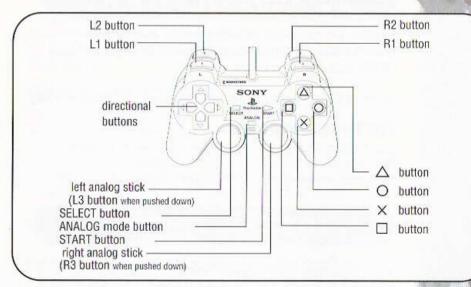


Set up your PlayStation®2 computer entertainment system according to the instructions in its Instruction Manual. Make sure the MAIN POWER switch (located on the back of the console) is turned on. Press the RESET button. When the power indicator lights up, press the OPEN button and the disc tray will open. Place the APE ESCAPE™ 2 disc on the disc tray with the label side facing up. Press the OPEN button again and the disc tray will close. Attach game controllers and other peripherals, as appropriate. Follow on-screen instructions and refer to this manual for information on playing APE ESCAPE™ 2.

Memory Card (8MB) (for PlayStation®2)

To save game settings and progress, insert a memory card (8MB)(for PlayStation®2) into MEMORY CARD slot 1 of your PlayStation®2. You can load saved game data from the inserted memory card (8MB)(for PlayStation®2), or any memory card (8MB)(for PlayStation®2) containing previously saved **APE ESCAPE™** 2 data. Make sure that there is enough free space on your memory card (8MB) (for PlayStation®2) before starting play.

NOTE: A minimum of 300K of free space is required on a memory card (8MB)(for PlayStation®2) to create a save file.



directional buttons left analog stick right analog stick

button

button

button

button

L1 button

R1 button

R2 button

R1 button plus R2 button

L3 button

R3 button

L3 button (hold) plus R3 button (hold) SELECT button START button Move Camera Run / Sneak

Control Gotcha Gadgets
Change Gotcha Gadget
Center Camera View
Jump / Double Jump
First Person View
Jump / Double Jump
Rush Attack (while running)
Duck / Crawl (held) / Rear
Attack (while in midair)
Fire Water Net

Play Dead Gotcha Gadget Select Menu Pause

(while underwater)

NOTE: For further information on how to control Jimmy, please see the Playing the Game section of this manual.

NOTE: Some Gotcha Gadgets and Vehicles have special controls. Please refer to the Gotcha Gadgets and Vehicles sections of this manual for further instructions on how to use them.

DIRECTIONAL BUTTONS-MOVEMENT

In order to use the left and right analog sticks, the DUALSHOCK®2 analog controller must be in analog mode (Mode indicator: Red LED).

NOTE: APE ESCAPE™ 2 does not support a digital controller.

MENU NAVIGATION

directional buttons

⊗ button or ⊚ button

A button or button

Move Up/Down/Left/Right

Confirm/Select

Cancel/Previous

THE STORY SO FAR

Some time ago, the Professor developed an ingenious invention known as the "Monkey Helmet," also known as the "Peak Point Helmet," a device that boosts intelligence when worn by any primate. Unfortunately, the added aptitude provided by the Monkey Helmet went straight to the head of Specter, the most popular monkey in Monkey Park, and he led an army of time-traveling monkeys on a crusade to change the course of history. A frantic chase through the ages followed, but luckily, all of the monkeys were rounded up before any real damage was done.

JIMMY'S MISTAKE

The Professor is currently on vacation, and while he is away he has asked Jimmy, a lively young helper, to pack some fresh, clean Monkey Pants over to Monkey Park.

But alas! Jimmy accidentally sends a shipment of the troublesome Monkey Helmets along with the pants!

So, once again, Specter puts on a Monkey Helmet – and we know what that means – another daring attempt to take over the planet! He spreads his monkey troops around the globe and orders them to wait for further instructions.

Help Jimmy, along with his faithful partner Pipotchi, to make up for his mistake by catching the pesky monkeys before it's too late!

GETTING STARTED

On boot-up, a short introductory sequence will be displayed. Press the START button to skip the introductory sequence and access the Title Screen; press the START button again to access the Main Menu.

SAVING AND LOADING

Insert a memory card (8MB)(for PlayStation®2) into MEMORY CARD slot 1 of your console before you turn the power on.

Save files can be loaded from the Main Menu. Select Continue from the Main Menu to select a previously saved file to load. Save files can also be loaded and progress can be saved using the Data Desk in the Travel Station.

For further information on the Main Menu and Data Desk, see the appropriate sections outlined elsewhere in this manual.

MAIN MENU

Press the up or down directional buttons to select one of the

Rhwysino continus con

following options and press the **O** button to confirm:

New Game - Launch directly into a new game. Continue - Resume a previously saved game. Options - Access the Options Menu.

CONTINUE

Press the up or down directional buttons to highlight Load and press the **O** button in order to load a previously saved game file.

Up to four save files can be saved on a memory card (8MB) (for PlayStation®2). Press the left or right directional buttons to select a file to load, followed by the ❸ button or the ⑤ button to confirm.

OPTIONS MENU

Subtitles Toggle in-game subtitles ON or OFF. Vibration Toggle the vibration function of the DUALSHOCK®2 analog controller

ON or OFF.

Select Stereo or Mono. Sound

Background Music Adjust the volume of background music. Sound Effects Adjust the volume of sound effects. Screen Ratio

Select 4:3 for standard TVs, or 16:9 aspect

for widescreen formats.

Press the button or the button to Screen Position confirm and then press the directional

buttons to reposition the game screen on your television. Press the & button or the • button again to confirm or press the

SELECT button to reset settings.

Reset Settings Return all Options Menu preferences to

their default settings.

Back Return to the Main Menu.

NOTE: Options can also be adjusted during the game. For further information see the In-Game Options Menu section, outlined later in this manual.

PAUSE MENU

Press the START button during play to access the Pause Menu, where important information is displayed, including the number of monkeys left to catch on the current stage and the amount of Cookies, Jackets, and Gold Coins Jimmy has.

Press the left or right directional buttons to rotate the Pause Menu and press the ⊗ button or the ⊙ button to select a menu option. Select Return to Game or press the START button to continue play.

CHOOSE GADGET

Open the Gadget Select Menu and select which Gotcha Gadgets (from those currently available) you want Jimmy to have at hand. Press the left or right directional buttons to highlight the desired gadget and assign it to either the \(\Omega \) button, the \(\Omega \) button, the

Press the START button to return to the Pause Menu, or press the SELECT button to return to the game.

NOTE: Different Gotcha Gadgets become available as you progress through the game.

IN-GAME OPTIONS MENU

Select Options to access the In-Game Options Menu in order to change game settings.

NOTE: In-Game Options Menu settings can be changed following the same procedure as when using the Options Menu before starting play. For further information on changing specific preferences, please refer to the Options Menu section, outlined earlier in this manual.

Press the button or the button to return to the Pause Menu.

ESCAPE

Select Escape to leave the current stage and return to the Travel Station. After selecting Escape, the following on-screen message will be displayed:

> Escape from this stage? YES NO

Select YES to escape the stage.

THE TRAVEL STATION

The Travel Station is the focal point of Jimmy's monkeycatching activity. There are plenty of cool devices here so make the most of each of them.

WARP PAD

Use the Warp Pad to exit the Travel Station and head off to the next stage.

Walk onto the Warp Pad and press the left or right directional buttons followed by the button to select a stage to visit.



DATA DESK

Use the Data Desk to save and load data. Step up to the Data Desk and select Save to save progress, Load to load a previously saved game, or Back to return to the Travel Station.



GOTCHA BOX

Ten Gold Coins will give you one try on the Gotcha Box. Hit the handle with the Stun Club to release a prize capsule.

Break the capsule open to claim your item! Items received from the Gotcha Box can be viewed in the Entertainment Center.



GADGET TRAINER

Enter the trainer to learn how to use the various Gotcha Gadgets!



MINI GAME CORNER

If you find a bonus game, you can play it here.



ENTERTAINMENT CENTER

View a variety of things here, including movies and items received from the Gotcha Box.

THE GAME SCREEN



NOTE: Further information on Cookies and Gotcha Gadgets can be found in the Playing the Game section of this manual.

PLAYING THE GAME

Jimmy must travel around the world to many different stages in order to round up all of the pesky primates. Before each stage begins, the number of monkeys that he needs to catch is displayed on-screen. Capture that number of monkeys to clear the stage!

CONTROLS Moving Jimmy



Push the left analog stick to make Jimmy run.

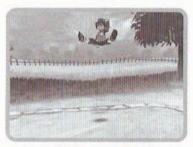


Push the left analog stick gently to make him sneak.

Jumping



Press the R1 button or the R2 button to jump.



Press the R1 button or R2 button again in midair to perform a double-jump.

Selecting and Using Gotcha Gadgets

Press the button, the button, the button, and the button to assign and swap gadgets. During play, press one of these buttons to equip the gadget assigned to that button. Gotcha Gadgets are controlled using the right analog stick.

NOTE: For further information on assigning Gotcha Gadgets, and to find out how to use them, see the Gotcha Gadgets section outlined later in this manual.

Duck / Crawl / Play Dead



Press the L3 button to duck. Press and hold the L3 button while pushing the left analog stick to crawl.



Press and hold both the **L3** button and the **R3** button to play dead – this makes the monkeys less likely to spot you!

Climbing



Jump up to cling to a pole or rope.



Push the left analog stick up or

Rear Attack



Jimmy's bottom is a powerful weapon!



Push the **L3** button during a jump to flatten enemies.

Push Blocks



Walk up to a block...

And push the left analog stick in the direction you want to move it!

Cliff Hanging



If you find yourself uncomfortably on edge...



Don't hang around – press the R1 button or the R2 button to jump up!

Monkey Bars



Jump below a bar to grab on.



Push the left analog stick to climb across.

Rush Attack



Press the R1 button and the R2 button together while running.



Take a big leap to make a surprise pounce on a monkey!

Jump from Crouch



While in a crouching position, press the R1 button or the R2 button.



If you use the Gotcha Net, you can even catch monkeys this way!

GOTCHA GADGETS

Gotcha Gadgets can be assigned to the \(\text{\left}\) button, the \(\text{\left}\) button and the \(\text{\left}\) button in order to be instantly equipped during play.



At the moment, Jimmy is holding the Stun Club, which is assigned to the button. If you press the button...



Jimmy switches to the Monkey Net!

Stun Club

Push the right analog stick in the direction of an enemy to attack!



Monkey Net

Push the right analog stick in the direction of a monkey to catch it!



Monkey Radar

Slowly rotate the right analog stick to pick up monkey signals. When you find one, press the button to zoom in for an extreme monkey close-up!



Water Net

When you start
swimming, the Water
Net is automatically
equipped. Push the left
analog stick to swim and
push the right analog stick up



or down to submerge or surface – but don't run out of air! Press the R3 button to fire the Water Net at swimming monkeys.

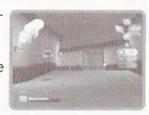
Super Hoop

Rotate the right analog stick to build up hoopla speed, then push the left analog stick in the direction you want to go for a turbo dash!



Slingback Shooter

Use your eagle eye to hit faroff targets! Push the right analog stick in any direction to bring up the crosshair. Push the left analog stick in any direction to aim and then



push down on the right analog stick and release to fire! Press the **R3** button to cycle through the pellet ammo you have available.

R.C. Car

Pester monkeys from a distance with the radio-controlled car! Press the R3 button to launch the car, then steer using the right analog



stick. Jimmy can still move while using the R.C. Car, and it can be brought back to his feet by pressing the **R3** button.

Sky Flyer

Rotate the right analog stick to take to the sky and keep your rotations going to stay in the air as long as possible.



Steer Jimmy by pushing the left analog stick in any direction.

Bananarang

The irresistible aroma of this gadget is a sweet monkey lure! Push down on the right analog stick to prime the Bananarang and aim by



pushing the left analog stick in any direction. Once released, rotate the right analog stick to release the silent but violent smell!



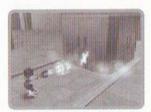
Water Cannon

Rotate the right analog stick to shoot water!



Electro Magnet

Rotate the right analog stick to aim the Electro Magnet's force, then push and hold the right analog stick in order to cling to any objects marked with the magnetism symbol. By using



this together with the left analog stick, certain magnetic items can be dragged along the ground...



255

Rumor has it that the Professor has been working on another no-nonsense gadget...

VEHICLES

The Professor has also developed a variety of different vehicles which can be found and used in specific locations.

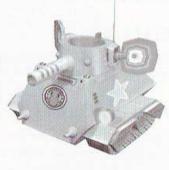
Boat

Use the boat to travel across water. The Professor even designed it to withstand lava. Rotate the left and right analog sticks at the same time in opposite directions to paddle the boat.



Tank

Flatten some monkeys with the giant tank! Move by pushing both the left and right analog sticks up at the same time to move forward and down to reverse. Press the L3 button to fire the machinegun and the R3 button to fire the cannon. Pressing the L2 button while in the tank will also give you a targeting crosshair for more accurate aiming.



Snowmobile

Use the snowmobile to cross fields of snow. Move by pushing the left analog stick.



Submarine

Search the ocean depths with the submarine. Push the left analog stick to move and push the right analog stick up or down to dive or surface. Push the R3 button to launch a torpedo!



Pipo Mech

A spanking-new, super-cool robot! Push the left analog stick to move and push the right analog stick to deliver a colossal attack!



SPECIAL ITEMS

Gold Coins

Collect 10 Gold Coins to receive one prize from the Gotcha Box.

Jackets / Cookies

Jackets represent the number of lives Jimmy has. Cookies indicate Jimmy's remaining stamina. Each successful enemy attack depletes Jimmy's cookies, so find some more cookies to get more health. When all cookies have been lost, Jimmy loses one jacket, so be careful!

Explosive Pellets / Guided Pellets

Use these with the Slingback Shooter! Explosive pellets are ultra strong, and quided pellets lock on to monkeys.



MONKEYS

You will face many kinds of monkey enemies in **APE ESCAPE™ 2!** Here is some top-secret information from the Professor about these primal punks.



Normal monkeys wear yellow pants. These monkeys get everywhere, and linger like a bad smell.



Monkeys wearing light blue pants are complete cowards.



Monkeys with white pants have bad eyesight, so creep up on them!



Machinegun-toting monkeys wear black pants. They are aggressive, but don't worry, they couldn't hit a barn door with a bazooka.

Monkeys wearing red pants are expert fighters. Watch out for their low punches.



Monkeys wearing green pants are scientific geniuses. They use special goggles to spot Jimmy.

HINTS AND TIPS

Give anything suspicious a whack with your Stun Club! You might find something useful. Plus, the monkeys have prepared traps for you all over the place, so use your head and don't be outsmarted by your ancestors.

Make sure you pick up Jackets and Cookies whenever you can. You can even get them from the Gotcha Box, so collect Gold Coins as well.

If you are having trouble catching a particular monkey, watch carefully and see how it acts – consider its traits when planning your strategy.

If you get really stuck, try experimenting with various gadgets. There might be a very simple solution to the puzzle you are facing.

Are you using the Message Phones? Try checking them again – you might have missed something.

For boss battles, watch your enemy's movements closely. There is always a weak spot!

CAST OF CHARACTERS

YMMIL

The hero of our story. He is a lively young boy, but his laid-back attitude led to the monkeys getting their hands on the Monkey Helmets and escaping!

PIPOTCHI

A baby monkey who wears the latest, most advanced Monkey Helmet. He is Jimmy's best pal and is always ready to help him.

NATALIE

A tomboyish girl who helps the Professor with his research. At the start of our story, she is watching over the lab while the Professor is away.



THE PROFESSOR

A genius inventor who is constantly creating amazing new gadgets. One of his best (or worst?) inventions is the Monkey Helmet.

SPIKE

Jimmy's cousin, and the winner in the last fight against Specter. Will he have a chance to show his bravery this time around?

SPECTER

Leader of the monkeys. When he was last captured, he reverted to being just another innocent monkey at Monkey Park. But once he puts on the Monkey Helmet, his insatiable appetite for world domination starts again.



Monkeys whose intelligence has been boosted by Monkey Helmets. They follow their leader, Specter, in a mischievous quest to take over the world.

FREAKY MONKEY FIVE

An elite team of monkeys whose abilities are boosted by a diet of Vita-Z Bananas. Even the Professor is not sure about the true extent of their power. Rumor has it that they can speak Human just like Specter.

APE ESCAPE™ 2 PRODUCTION STAFF

Planners

Hiromasa Okubo Takahiro Okano Hideyuki Ikeda Teku Kobayashi Hidekuni Sakai

Programmers

Toshitake Tsuchikura Yuji Yamada Keijiro Takahashi Takashi Ueshima Motokimi Kuzume Koichi Abe (ASSEMBLENT, Ltd.) Tomoyuki Takahashi

Designers

Toshiyuki Yonekura Takeshi Okui Hisakazu Kato Taichi Ogawa Shino Kobiyama Shoji Miyazaki Makoto Doi Hiroyuki Fujita Shinya Tazaki Kiyoko Koyanagi Shuhei Hashimoto Ryoma Matsuya Takayuki Sato

Sound Effects

Takashi Kanai Junko Sano

BGM Composition

Koji Hayama

BGM Management

Don Makkou (TWO FIVE Ltd.) Bungo Fujiwara (TWO FIVE Ltd.)

BGM Data Programming

Masaaki Kaneko (PROCYON STUDIO Ltd.)

English Voice Recording

Dan Rich Jeremy Blaustein

Voice Actors

Rachel Lillis
Jay Snyder
Gary Littman
Carter Cathcart
Greg Abbey
Tara Sands
Kathleen Mcinerney

Movie

Raphael digit & studio Ltd. DIGI PLANNET Ltd.

Special Thanks

Hideki Goto

Business Development Manager

Naoko Kino

Legal

Miki Shinagawa

Product Manager

Yoshi Yamamoto

Director

Naoto Ohta

Producer

Yasuhide Kobayashi

Executive Producers

Akira Sato Fumiya Takeno Masatsuka Saeki

UBI SOFT ENTERTAINMENT

U.S. SOFTWARE PUBLISHING AND LICENSING

Producer

Tats Myojo

Localization

Michiko Fukai

Licensing Manager

Arisa Furugen

Executive Producer

Dexter Chow

Code Management

Dave Costello Josh Ostrander

MARKETING

VP of Marketing

Tony Kee

Group Brand Manager

Karen Conroe

Brand Manager

Sarah Ohring

PR Manager

Carol Quito

CREATIVE SERVICES

Creative Services Director

Allen Adler

Designer

Mari Sakai

Traffic Managers

Sarah Berridge Jon Shurkin

Copywriter

Marc Fortier

Proofreader

Danielle Unis

QUALITY ASSURANCE

QA Manager

Eric Tremblay

Lead Tester

Alexandre Martel

Testers

Luc Plante Daniel Sarrazin Ahmad Jamous

TRC Testers

Eric Visconti Jean-François Dupuis

Very Special Thanks To

Alison Moy Bret Berry Brigham Stitt Carlo Delallana Charles Harribey David Macachor Frank Hom Jag Kanda James Regan Jay Cohen Jenifer Groeting Jill Steinberg Laurent Detoc Pete Jacobs Rich Kubiszweski Robin Carr Stephanie Maillot Price Design Team

©2003 Sony Computer
Entertainment Inc. Ape Escape is a
trademark of Sony Computer
Entertainment Inc. PlayStation
and the "PS" Family logo are
registered trademarks of Sony
Computer Entertainment Inc. Ubi
Soft and the Ubi Soft logo are
trademarks of Ubi Soft
Entertainment in the U.S. and/or
other countries. All rights reserved.

Proof of Purchase Ape Escape™ 2



TECHNICAL SUPPORT

Before contacting Ubi Soft Entertainment's Technical Support Department, please first read through this manual. Also browse through our FAQ listings or search our support database at our website, http://support.ubi.com. Here you will find the most recently updated information since the game's release.

Whenever you contact the Technical Support Department, please include the following information or have it available if you are calling:

· Complete product title

Contact Us Over the Internet

This is the best way to contact us. Our website is open 24 hours a day, 7 days a week, and it contains the most up-to-date Technical Support information. We update the Support pages on a daily basis, so please check here first for solutions to your problems: http://support.ubi.com/.

Contact Us by Email

For fastest response via email, please visit our website at: http://support.ubi.com/

From this site, you will be able to enter the Ubi Soft Entertainment Solution Center where you can browse through our listings of Frequently Asked Questions (FAQ), search our database of known problems and solutions, or, for fastest email response, you can send in a request for Personal Assistance from a Technical Support Representative. It may take up to 72 hours for us to respond to your email depending upon the volume of messages we receive.

Contact Us by Phone

You can also contact us by phone by calling (919) 460-9778. Note that this number is for technical assistance only. No hints or tips are given over the Technical Support line. When calling our Technical Support line, please make sure you have all of the necessary information listed above on hand. Be advised that our Technical Support Representatives are available to help you Monday—Friday from 9 am—9 pm (Eastern Standard Time). While we do not charge for technical support, normal long-distance charges apply. To avoid long-distance charges, or to contact a support representative directly after these hours, please feel free to use one of the other support avenues listed above. Email issues usually receive a response within 2 business days.

Contact Us by Standard Mail

If all else fails you can write to us at:

Ubi Soft Technical Support 3200 Gateway Centre Blvd Suite 100 Merrisville, NC 27560

Return Policy

Please do not send any game returns directly to Ubi Soft Entertainment before contacting technical support. It is our policy that game returns must be dealt with by the retailer or online site where you purchased the product. If you have a damaged or faulty game, please visit our FAQ listing for your game and get the latest replacement policy and pricing. We will not accept unsolicited returns/exchanges without prior approval and an RMA (Return Materials Authorization) number from a support representative.

WARRANTY

Ubi Soft warrants to the original purchaser of its products that the products will be free from defects in materials and workmanship for a period of ninety (90) days from the date of purchase. Ubi Soft products are sold "as is," without any expressed or implied warranties of any kind, and Ubi Soft is not liable for any losses or damages of any kind resulting from use of its products. Ubi Soft agrees for a period of ninety (90) days to either replace defective product free of charge provided you return the defective item with dated proof of purchase to the store from which the product was originally purchased or repair or replace the defective product at its option free of charge, when accompanied with a proof of purchase and sent to our offices postage prepaid. This warranty is not applicable to normal wear and tear, and shall be void if the defect in the product is found to be as a result of abuse, unreasonable use, mistreatment, or neglect of the product.

LIMITATIONS

This warranty is in lieu of all other warranties and no other representations or claims of any nature shall be binding on, or obligate Ubi Soft. Any implied warranties applicable to Ubi Soft products, including warranties of merchantability and fitness for a particular purpose, are limited to the ninety (90) day period described above. In no event will Ubi Soft be liable for any special, incidental, or consequential damages resulting from possession, use, or malfunction of Ubi Soft products. Some states do not allow limitations as to how long an implied warranty lasts and/or exclusions or limitations of incidental or consequential damages. So the above limitations and/or exclusions of liability may not apply to you. This warranty gives you specific rights, and you may also have other rights that vary from state to state.

NOTICE

Ubi Soft reserves the right to make improvements in its products at any time and without notice.

REFUNDS

Ubi Soft cannot provide refunds or otherwise process returns for credit of any kind other than an identical product replacement. Any product refund request must occur at the place of purchase, as the individual retail outlets set their own refund policy. This policy covers identical product replacements only.

PRODUCT/DOCUMENTATION REPLACEMENTS

Please contact a Ubi Soft Technical Support representative directly before sending your product to us. In many cases, a replacement is not the best solution. Our support representatives will help you determine if a replacement is necessary or available. You will need to first acquire an RMA (Return Materials Authorization) number to process your return or replacement. Without an RMA number from a support representative, your replacement request will not be processed.

IF WE DETERMINE A RETURN OR REPLACEMENT IS NECESSARY:

Within the 90-Day Warranty Period: Please return the product (media only) along with a copy of the original sales receipt, showing the date of purchase, a brief description of the difficulty you are experiencing including your name, address (no PO boxes) and phone number to the address below. If the product was damaged through misuse or accident (cracks, scratches), or if you do not have a dated sales receipt, then this 90-day warranty is rendered void and you will need to follow the instructions for returns after the 90-day warranty period.

After the 90-Day Warranty Period: Please return the product (media only) along with a check or money order for the amount corresponding to your product (see replacement fees below) made payable to Ubi Soft, a brief description of the difficulty you are experiencing, including your name, address (no PO boxes), RMA number, and phone number to the address below.

REPLACEMENT FEES

Our most recent replacement fee schedule is available online. Please visit http://support.ubi.com for an updated price list.

WARRANTY ADDRESS AND CONTACT INFORMATION

Phone: 919-460-9778. Hours: 9am-9pm (EST), M-F

Address: Ubi Soft Support

3200 Gateway Centre Blvd.

Suite 100

Morrisville, NC 27560

Please use a traceable delivery method when sending products to Ubi Soft.

To order Ubi Soft products in the United States, please call toll free 877-604-6523.